Markel Bio

We are Markel Insurance, a leading global specialty insurer with a truly people-first approach. As the insurance operations within the Markel Group Inc. (NYSE: MKL), we leverage a broad array of capabilities and expertise to create intelligent solutions for the most complex specialty insurance needs. However, it is our people - and the deep, valued relationships they develop with colleagues, brokers and clients - that differentiates us worldwide.

UK Bio

In the UK market, Markel seamlessly integrates insurance for SMEs with tax and legal services. Supporting over 1 million customers in the UK, Markel has a strong focus on sector propositions, such as Construction, Charities & Social Care, Life Science and Technology. Cyber liability, management risks insurance and legal expenses cover are offered as both stand-alone and integrated products.

Customer Solutions

1 x Graduate
1 x Apprenticeship

Commercial Lines is the engine of our broker-led growth, providing a wide range of specialist commercial insurance products and services through our broker partners. Our focus is on deepening relationships with trading partners, growing our specialist presence and making Markel the insurer brokers choose because we are easy to work with, commercially responsive and consistently deliver on our promises.

By combining market insight, strong trading discipline and exceptional relationship management, we go beyond winning new business. We build long-term broker partnerships that support sustainable, profitable growth.

As a graduate or apprentice, you'll gain broad experience through structured rotations across key areas of the Broker business, including new business underwriting, renewals and distribution. You'll work alongside experienced Underwriting and Distribution professionals who will support your development and share their expertise, helping you build a strong commercial skillset and discover where your strengths lie.

Broker is a relationship-led business that values fresh thinking and encourages innovation. You'll have the opportunity to contribute ideas, build relationships and make a meaningful impact from the outset.

Operations

1 x Apprentice
1 x Graduate

Operations turns our strategy into scalable, repeatable execution, connecting customers, brokers, propositions, people, processes, data and technology so the UK business can grow profitably, serve customers brilliantly and move at pace as one team.

From proposition development and change delivery to trusted MI, joined-up governance and our workplace environment, Operations provides the insight, capability and control that help the business perform effectively. Our focus is on simplifying how we work today while building strong foundations for sustainable growth.

As a graduate or apprentice, you'll gain broad exposure to how the UK business operates and develops, working with colleagues across different functions and disciplines. You'll have the opportunity to support change, solve business challenges and use data and insight to identify improvements, building valuable analytical, commercial and problem-solving skills while making a meaningful contribution to the business.

Direct

Apprentice Business Analyst

The Direct division provides specialist insurance for small businesses, tradespeople, charities and community groups. We offer a broad range of products, including professional indemnity, public and employers' liability, D&O, property, occupational personal accident, legal representation and employment cover, and cyber.

We reach customers through three key channels: directly online and through our UK contact centre, through our white-label introducer network, and via API integrations with insurtechs and broker platforms. Operating through two retail brands, Markel Direct and Caunce O'Hara, we have ambitious plans to grow our business while continually improving the experience we provide to customers.

As an Apprentice Business Analyst, you'll join the team at an exciting point in that growth journey. We are investing significantly in our systems, data and AI capabilities to improve customer experience, increase efficiency and support stronger business performance. You'll gain hands-on experience supporting this transformation, working with colleagues across the business to understand challenges, identify opportunities and help turn ideas into practical improvements.